

CASE STUDY

Neubauer Fabrications | Proactive IT Support That Keeps Manufacturing Moving

Neubauer Fabrications needed a technology partner who understood the realities of manufacturing. PC LAN Services delivered a reliable IT strategy that keeps systems secure, equipment running, and problems addressed before they cause downtime.

CLIENT: Neubauer Fabrications



INDUSTRY: Custom industrial fabrication & manufacturing

LOCATION: Germantown, Wisconsin, USA

SERVICES: Custom gaskets, O-rings, shim sets and molded products with precision cutting and fabrication

ABOUT NEUBAUER FABRICATIONS

Founded in 1935, Neubauer Fabrications is a trusted manufacturer serving both multinational brands and small businesses. ISO 9001:2015 certified, the company performs all tooling, design, and manufacturing in-house, with a strong focus on quality, precision, and reliability. With production equipment and operations relying on stable technology, dependable IT systems are essential to keeping manufacturing running without interruption.

THE CHALLENGE

In a manufacturing environment, technology issues can quickly turn into production delays. Neubauer Fabrications needed an IT partner who could do more than react to problems, they needed someone who understood their business, kept systems secure, and ensured technology never interfered with manufacturing equipment.

They were also looking to modernize parts of their technology environment, including phone systems and cloud-based tools, without introducing risk or downtime.

THE PC LAN SERVICES SOLUTION

PC LAN Services took the time to understand Neubauer Fabrications' operations and built a technology plan that fit their manufacturing environment. Our support included:

- Developing a technology roadmap aligned with business needs
- Keeping computer systems and networks secure
- Supporting manufacturing equipment uptime
- Upgrading to VoIP phone systems
- Migrating systems to secure, cloud-based solutions
- Proactively identifying issues and resolving them before they caused disruption

This proactive approach allowed technology to support production rather than slow it down.

THE RESULT

By partnering with PC LAN Services, Neubauer Fabrications achieved:

- **Reduced technology-related disruptions to manufacturing**
- **Stronger security across systems and networks**
- **Modernized communications and cloud infrastructure**
- **Proactive IT management that prevents issues before they occur**
- **Confidence that technology supports production goals**

With PC LAN Services supporting their technology, Neubauer Fabrications can stay focused on quality, efficiency, and delivering work done right the first time.

WHAT NEUBAUER FABRICATIONS SAYS ABOUT WORKING WITH PC LAN SERVICES

“With PC LAN Services I don’t have to worry about my computers or my computer network. They took the time to get to know our business and have developed a technology plan that just works. They keep us secure-while most importantly keeping our manufacturing equipment up and running. With PC LAN Services, we have upgraded to VoIP phones and migrated to cloud-based solutions that are secure. PC LAN Services keeps us notified of upcoming upgrades and when they see a problem coming down the pipeline, they already have a solution in place.”

— John Neubauer, Founder & CEO at Neubauer Fabrications