



## CASE STUDY

### Spaulding Group | Advanced IT Support That Removes Barriers to Growth

Spaulding Group partnered with PC LAN Services to move beyond the limits of in-house IT. With access to advanced technology, responsive support, and stronger cybersecurity, the team was able to eliminate technology bottlenecks and stay focused on core business goals.

**CLIENT:** Spaulding Group



**INDUSTRY:** Real estate & property management (multifamily communities)

**LOCATION:** Janesville / Wisconsin, USA

**SERVICES:** Apartment/community property ownership, management, leasing, and resident

## ABOUT SPAULDING GROUP

Spaulding Group is a property management company focused on providing a high-quality living experience for its residents. The company owns and manages thousands of multifamily apartment units across Wisconsin, along with commercial properties, making reliable and secure technology essential to supporting daily operations and on-site teams.

## THE CHALLENGE

Before partnering with PC LAN Services, Spaulding Group faced limitations common to many growing organizations. Internal technology capabilities could not always keep up with business needs, creating bottlenecks that slowed productivity and pulled focus away from strategic priorities.

They needed a technology partner that could provide deeper expertise, deliver reliable support, strengthen cybersecurity, and help remove obstacles caused by outdated or limited systems.

## THE PC LAN SERVICES SOLUTION

PC LAN Services provided Spaulding Group with access to experienced technicians, modern technology solutions, and proactive guidance. Our approach included:

- Implementing advanced technology solutions beyond internal capabilities
- Providing responsive, customer-focused technical support
- Enhancing cybersecurity measures to protect business data
- Offering ongoing guidance based on current technology trends

This partnership allowed Spaulding Group to shift responsibility for complex IT needs to a team built to handle them.

## THE RESULT

By working with PC LAN Services, Spaulding Group achieved:

- Access to advanced IT expertise and resources
- Fewer technology-related bottlenecks
- Improved employee experience with responsive support
- Stronger cybersecurity protections
- More time and focus dedicated to core business objectives

With technology no longer standing in the way, Spaulding Group is able to operate more efficiently and concentrate on what they do best.

## WHAT SPAULDING GROUP SAYS ABOUT WORKING WITH PC LAN SERVICES

*“The expert technicians at PC LAN Services have proven to provide excellent customer service to enhance our employees’ experience with technology and are responsive when needs arise. This results in greater business efficiency. Additionally, this partnership has bolstered our cyber security measures, safeguarding our data against potential cyber threats. The team at PC LAN Services continues to provide us with valuable guidance coupled with a deep understanding of the latest technology and support.”*

— CJ Wessel, CEO at Spaulding Group

